

Preparation for Brexit: briefing for Residents & Customers

23 October 2019



CHS has been preparing for Brexit for the last year.

Brexit could impact CHS both directly and indirectly. The chart below shows the preparation and contingency plans that CHS has put in place for areas most relevant to CHS residents and customers.

Areas at risk	CHS preparation
Directly – if supplies of materials and workers from EU are reduced, affecting	
Repairs and new house building <ul style="list-style-type: none"> • Possible delays for parts and materials which need to be imported from the EU • Possible cost increases if these parts and materials are in short supply 	<ul style="list-style-type: none"> • CHS is in regular contact with contractors about their planning for Brexit. • CHS’s membership of Eastern Procurement gives access to a wide network of suppliers and in 2019 we have increased the number of our contractors. • Where possible CHS has fixed price contracts.
Staffing and contractors <ul style="list-style-type: none"> • Possible staff shortages from difficulties recruiting new staff and meeting usual standards of service. 	<ul style="list-style-type: none"> • CHS is providing advice to support EU staff wishing to stay in the UK. • CHS has increased recruitment activity over 2019.
Indirectly – if there is a wider economic recession, which will create “bumps in the road” for everyone, resulting in	
<ul style="list-style-type: none"> • Increased need for CHS to support residents affected by rising prices, shortages or inadequate wider services 	<ul style="list-style-type: none"> • CHS will continue to provide support to customers through our housing and community investment teams.
<ul style="list-style-type: none"> • Additional financial pressure on CHS services and plans. 	<ul style="list-style-type: none"> • CHS will continue to monitor costs and performance closely and take any necessary actions

NB If medicines and medical products become in short supply, government advice emphasises that these are the responsibility of the NHS.